



Ports of Auckland Limited
Ports of Auckland Building
Sunderland Street, Auckland
P.O. Box 1
Auckland, New Zealand
Telephone 64 9 366 6666
Facsimile 64 9 367 6666
Website www.poal.co.nz

27 November 2008

Dear Customer,

Customer Advisory – 24 hour strike to go ahead

We regret to confirm that we are anticipating a 24 hr strike action by the Maritime Union of New Zealand from 22:59 hrs on Tuesday 2nd December until 22:59 on Wednesday the 3rd December 2008.

We apologise for the inconvenience and are working hard to minimise the disruption to our customers.

The strike will affect the container terminal, road, rail and shuttle services. The company's General Wharves on both the Manukau and Waitemata Harbours, and Marine Services, will continue to operate as normal.

Wiri Inland Port

The Wiri Inland Port will operate normal receipt and delivery hours for Import and Export containers. Movement of containers between the Inland Port and the Seaport may be delayed subject to restrictions at the Seaport. Ports of Auckland will ensure best endeavours to facilitate client requirements at all times. Any existing customers with specific queries or any potential new customers requiring service costs should contact Wiri Inland Port operations on Email: wiri@axis-intermodal.co.nz or Tel: 09 263 4609 for further advice.

All vessels affected by the strike will be granted an extra day on import container dwell times.

Road Office

At this point we are unable to release any slots to either template users or to the general pool for the entirety of the strike period. The road office will be closed from 23:00 on Tuesday the 2nd December, re-opening at 07:00 on the 3rd until 15:00 hrs for general enquiries only. We will then be closed until 23:00 hrs on the 3rd December.

We are currently attempting to secure resources so that we can accept some receipts and deliveries during the period of the strike. We will be in touch with further information on this as soon as possible.

Ongoing discussions with the Maritime Union

Mediation with the Maritime Union is continuing again tomorrow. However, we do not expect the strike to be averted. Once again please accept our sincere apologies for the inconvenience. We will continue to keep you informed of developments.

Further information

If you have any concerns or questions about the impact of the strike please contact your operations contact at Ports of Auckland or refer to our website www.poal.co.nz where we will maintain regular updates.

Yours sincerely

A handwritten signature in black ink, appearing to read "Craig Sain".

Craig Sain
General Manager Sales & Marketing